



istituto di vigilanza dell'urbe S.p.A.

Security Services for mail handling

Contrast to acts of terrorism and intimidations

Azienda certificata
ISO 9001
ISO 14001
OHSAS 18001

istituto di vigilanza dell'urbe S.p.A.

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istituto di vigilanza dell'urbe-IVU S.p.A

Founded in 1932, the istituto di vigilanza dell'urbe-IVU S.p.A. depicts one of the most innovative and technologically advanced companies in the panorama of the Italian vigilance institutes, characterized by the particular attention paid to the capacity of contrasting the criminal events that threaten the security of citizens, companies and public institutions.

The Institute, in its 80 years of history in the service of the Country, during periods of terroristic tension and organized crime emergency, has matured a deep knowledge of the modalities of prevention and contrasts against the above stated phenomena.

Four fundamental elements have brought IVU S.p.A. to success through the execution of activities which are so sensitive and complex:

- the organization of the service;
- the constant formation of the personnel;
- technological innovation;
- logistic support (pervasive coverage network of guards, patrols, barracks and operative sites throughout the Country).



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The phenomenon of the terroristic acts through postal channels

The growing concern for terroristic attacks and intimidations to the detriment of institutions and private companies had led up to an increase in security systems for mail check.

Istituto di vigilanza dell'urbe S.p.A. is on the cutting edge for these type of services, both because of the employed technologies and of the specific qualification of the security operators involved, which follow counter-terrorism courses with periodic retraining.

The Institute works on the security controls of incoming mail for the most important Italian and international public institutions and private companies.

Sofisticati sistemi di sicurezza sul materiale in arrivo
Paura alle poste di via Reiss Romoli per due falsi allarmi

MASSIMO NUMA

Ogni ufficio di Equitalia e delle Agenzie delle Entrate, in tutta Italia, è diventato un obiettivo per gruppi eversivi o di persone decise a vendicarsi delle cartelle esattoriali. Nella lunga catena di attentati o di gesti intimidatori, qui a Torino, sono rimasti vittima anche le Poste e la sede Rai di via Cernaia. Firme fantasiose o messaggi anonimi. Quindi rivendicazioni politiche, di matrice anarco-isurrezionalista, che però sollevano parecchi dubbi tra gli inquirenti. I più a rischio sono i grandi centri di smistamento delle Poste, dove converge tutta la corrispondenza. I controlli sono stati intensificati ma è impossibile monitorare ogni giorno le migliaia e migliaia di buste, plichi e pacchi. I dipendenti hanno paura (anche ieri in via Reiss Romoli ci sono stati momenti di tensione per un paio di falsi allarmi). Gli inquirenti sono preoccupati. Questo, per loro, è soltanto l'inizio.

Da oggi, intanto, gli uffici di Equitalia, saranno blindati da un complesso sistema di sicurezza. Sullo stesso stile delle misure di sicurezza adottate negli aeroporti e, altro esempio, nei Tribunali. All'ingresso della sede ci saranno macchinine a raggi X, per controllare le buste o ogni genere di plico, in arrivo o in partenza dagli uffici del Fisco. Le persone non saranno identificate ma tutta la corrispondenza, sì.

La tecnica
Ma questa è solo la fase uno. Presto verranno adottati sistemi per intercettare sostanze chimiche o esplosivi. Saranno adottati i sistemi più sofisticati, già adottati negli Usa e in Israele. Il nuovo servizio è stato affidato all'Istituto di Vigilanza dell'Urbe, il responsabile è Giuseppe Impallà, un esperto nel settore della sicurezza, con una lunga esperienza alle spalle. Presto, le misure adottate a Torino saranno estese a tutti

Poste
Il 15 settembre la polvere uscita da una busta provocò un'emergenza durata 24 ore

Fisco
Proiettili e buste con polveri inviate a Equitalia e Agenzia delle Entrate, quattro i casi

Rai
Un plico, proveniente da Asti con la solita polvere innocua, martedì fa scattare l'allarme

Archivescovado, tentando anche di invadere la sede.

Minacce rituali
Poi scritte con la vernice, slogan ripetuti anche durante tutte le manifestazioni di protesta. Ormai, gli antagonisti considerano il passaggio davanti a Equitalia, come un obbligo, un rito da ripetere sempre. E' stato un crescendo di tensione, culminato con il ripetuto invito di buste con proiettili e con il sistema della polverina sospesa. Con uno scopo preciso: creare disagio tra i dipendenti e bloccare le attività.

La preoccupazione
Le informazioni che arrivano dall'Intelligence e dall'Antiterrorismo, non sono purtroppo rassicuranti. E' probabile che gruppi eversivi ma anche soggetti singoli, animati da un personale odio contro il Fisco in genere, possano organizzare altri attentati o altre azioni violente.

L'attentato
Con un timore in più: sono stati presi di mira, con una serie di minacce, anche i funzionari che guidano settori diversi di Equitalia o dell'Agenzia delle Entrate. Individuati, nelle lettere di minaccia, con nomi e cognomi.

La tecnologia
Macchine a raggi X e sensori per scoprire sostanze chimiche

Martedì tensione in via Cernaia
L'ultimo allarme antrace è scattato l'altro ieri negli uffici della Rai in via Cernaia. Traffico bloccato per ore a causa di una polvere bianca poi risultata del tutto innocua

La tecnologia
Macchine a raggi X e sensori per scoprire sostanze chimiche

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IVU S.p.A. collaborates with Equitalia S.p.A. (public collection agency) on security controls of incoming mail – article published on "La Stampa" on 5th January 2012.



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The phenomenon of the terroristic acts through postal channels

The use of postal channels in order to send devices of various types and nature, nowadays represents one of the most common lines of conduct of criminal attacks as an action on the part of organizations and of single individuals; historically, the reasons for such attacks can be of an exhortative, vindictive and terroristic nature.

The postal channel is preferred to conduct intimidating and terroristic acts because it guarantees to the attempter a very easy way to penetrate into the target area (explosive envelopes easily mingles with ordinary mail).

Furthermore these explosive devices are easy to make and find and, for these reasons, it is within anybody's reach, which guarantees safety and anonymity to the attempter.

The list of the dangerous material and substances that can be sent through mail is extremely rich and heterogeneous: explosive materials, incendiary devices, dangerous chemical agents, biological agents (anthrax), infected syringes, razor blades, nails and broken glass.



In case of danger IVU S.p.A. personnel actively cooperates with Security Forces – photo published on "La Repubblica" on 13th January 2012.



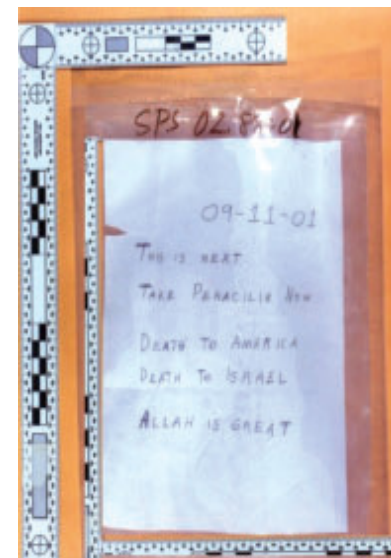
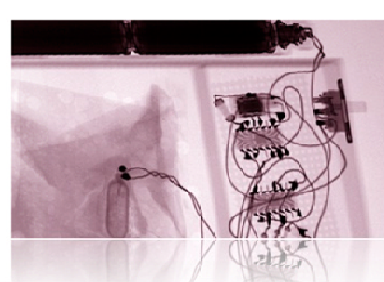
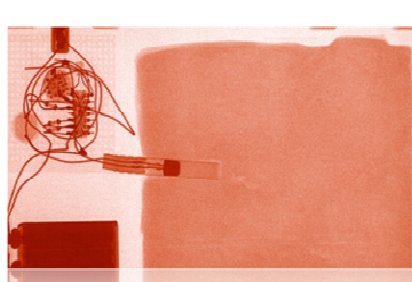
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The explosive postal devices, which are fully included in the category of the so-called I.E.D.s (Improvised explosive devices), are generally created to kill or to seriously injure the person that opens them or, in case of mail bomb, to provoke actual massacres.

In order to induce the activation it is sufficient to move it a bit, for example to slightly separate the edges and, sometimes, also simply removing a seal, an adhesive tape or any restraining element.

The recognition of a so-called “postal device” is extremely difficult with regards to its physical limits (dimension, form, weight, color consistence, etc...), so specific trained and qualified personnel and advanced control equipment are required to intercept these dangerous devices.





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The phenomenon of the terroristic acts through postal channels

STRATEGIC OBJECTIVES

➤ The safeguard of people

➤ The safeguard of goods

➤ The mitigation of the threat



Actions

1. Analysis of the setting and of the malevolent phenomena
2. Penetration test
3. Personnel formation
4. Use of advanced technological resources



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The phenomenon of the terroristic acts through postal channels

Actions

Analysis of the setting and of the malevolent phenomena

An efficacious “intelligence” activity, functional for making a likely analysis of the risks, which can correctly take into consideration the intervention scenario, the operative contingencies and the social-political equilibrium that are eventually present.

Penetration Test

The periodic execution, in agreement with the customer, of careful “penetration tests”, in other words the tests of intrusion in the security system.

Results

The prediction of the possible modalities of attack and the planning of the necessary activities to contrast malevolent phenomena.

Evaluating the real efficaciousness of the security system, is fundamental in order to “calibrate” and to plan all of the activities of “Training” and/or of the adoption of technological instrumentation or of the modifications to bring about in the procedures.



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Actions

Specific formation of the Personnel

For these particular security services are employed human resources suitably motivated and constantly object of an efficacious formation and constant refreshing courses on:

- anti-terrorism;
- norms of conduct in case of accidents I.E.D.;
- defibrillation course DAE.

Use of advanced technological resources

The constant monitoring of the newest technological instrumentation on the market consents IVU S.p.A. to adopt these "detection" instrumental resources of the most recent generation (metal detectors, X-rays, fiber optics and sniffers).

Results

The acquisition of specific knowledge and capacities to recognize potencial dangerous situations and to intervene efficiently maintaining high security levels.

- An increase of the capacity of analysis;
- More reliability of the results (decrease of the positive falses and negative falses);
- Reduction of mail detention time.



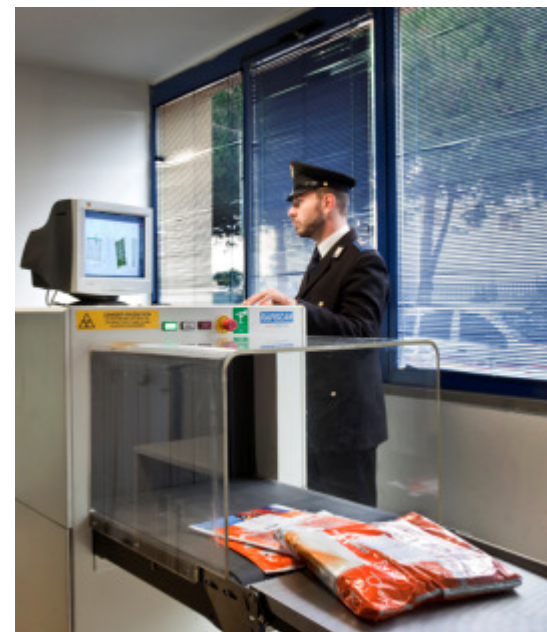
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The phenomenon of the terroristic acts through postal channels The IVU S.p.A. offer

Inhouse service of mail security controls

This service consists of the presence of a security operator, highly skilled and specifically trained in using X-ray devices for mail security controls, at customer's base (inhouse).

Using technical devices provided directly from the customer (and possible optional instruments provided by IVU S.p.A., such as "bomb container" and X-ray machines), the operator makes security controls on letters, parcels and envelopes, coordinating with Security Forces in case of suspected or verified danger.



IVU S.p.A. personnel is trained to use X-ray devices and new-generation security instruments.

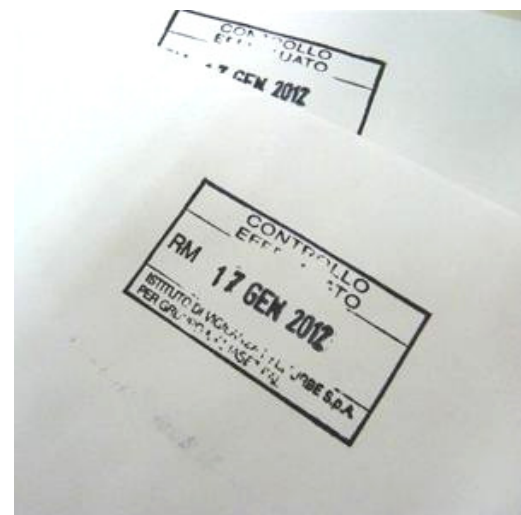


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The phenomenon of the terroristic acts through postal channels The IVU S.p.A. offer

Outsourced service of mail security controls

This particular modality of service consists of the outsourcing of every security control activity, which are not made at customer's base, but directly at the nearest IVU S.p.A. operative site. This security service consists of the "collect & return" activity by the customer: every complex and risky procedure about mail security controls are made at an IVU S.p.A. authorized site, provided of highly advanced technological control systems and devices (sniffers, X-rays, etc.). The security controls are made and certified according to a procedure arranged with the customer (for example, affixing a seal or a control stamp).



Finally, once all the security controls have been made, the mail is returned to the customer, it is carried by authorized IVU S.p.A. personnel not to interrupt the integrity of the security procedure.



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A complete offer in the service of security

IVU S.p.A. offers to its customers a wide range of services of vigilance and security, projected to fit to customer's requirements and to the specific characteristics of the site to protect throughout the Italian territory, especially:

- armed guarding;
- visitor reception and access control;
- mail and parcel control;
- internal and external inspective patrols;
- environmental reclaiming;
- H24 remote vigilance;
- video-surveillance;
- video-patrols;
- fiduciary escort;
- logic security (protection of data and informative systems infrastructure from external intrusions and informatics attacks).

All of the vigilance activities are sustained by a strong Operative Center active 24 hours a day for 365 days constantly connected to the operative units, which are widespread present on the national territory.



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Thanks for your attention



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